

What To Expect at FeneTech Europe 2022 User Conference?



USER conference
Luxembourg

20-21-22 June 2022

PURPOSE

The User Conference is a two-days event where **all FeneVision users** are invited. The whole event is organized around the “3D’s” concept: Discover, Discuss and Define.

DISCOVER

New functionalities, new ideas, tips, ... Return from the conference with a bucket list of items to try the next days in your own FeneVision.

DISCUSS

Discuss with FeneTech team members, and also with other FeneVision users active in the same market segment as you. Everyone faces the same challenges; how do they cope with them?

DEFINE

Define the future of the software, share your ideas with your colleagues and share your wishes us. Together, let’s define the roadmap for FeneVision in the Future.

AGENDA

Monday 20th of June 2022 (evening): Welcoming

Tuesday 21st of June 2022: Full day of sessions and Evening event

Wednesday 22nd of June 2022: Full day of sessions.

MAIN ROOM

The main room will continuously host live sessions going through FeneVision modules and functionalities. Our goal is to provide you with a complete overview of the newly added features, and focus as well on existing interesting ones.

The sessions will be presented in English, with a real time translation in German, French and Spanish. You will receive a headset to follow the session in your desired language.

Sessions that will be presented (exact list still to be confirmed):

- **What's New in FeneVision?**
Our famously known first session in our UC. We will be reviewing all new functionalities added in the last FeneVision versions.
- **Better, Faster, Stronger with FeneVision CAD**
One of our strongest tools in FeneVision, FeneVision CAD. In this session we will present the existing and new features of FeneVision CAD. We will show how it will improve the user experience and the speed of your order processing.
- **Maximizing Cutting Yields: Opti-Glass & Opti-Break**
How FeneVision can help you maximizing your glass cutting yield. All you need to know about Opti-Glass and Opti-Break to maximize your cutting yields, including Stores management and Dynamic Optimization.
- **Re-discovering FeneVision Tracking**
Everyone uses Tracking, but are you taking the most out of it? In this session we will go through new and existing features that you may not know.
- **Installation and Service Module**
Do you offer installation services? If you do, this is a session for you!
- **FeneVision and Production Planning Tools**
FeneVision Capacity is a very flexible and powerful tool to accurately plan your production. If you are interested in new ideas and looking at its new features, this is a session for you. Don't miss new CAPM features!
- **Prevent Threats with IT Security**
Ransomwares, malwares and viruses are everywhere these days. In this session, we will share what you can put in place to mitigate the risks for your company.
- **The Future is Now: Automated Glass Processing Systems**
Automation with different buffer systems is becoming more common these days. In this session we will share what we have learned and developed to manage their complexity.
- **100% Customer Satisfaction with FeneVision RMA**
Everybody wants perfect quality for their customers, but still, every now and then a complaint comes in, this is when RMA comes handy. In this session you will learn how to control different complaints scenarios. Re-process, Credit Note, Repair, Inspection etc.

- **Another Side of Your Business: Purchasing & Inventory**
Time to shine for Purchasing & Inventory. If you are willing to improve your inventory management and help the purchase department to get better, this is a session you cannot miss. ABC XYZ Inventory, Purchasing Limits and more.
- **Packing and Shipping: From Planning to Delivery**
Delivery might be the last step in your production cycle, but it is not the least important. How do you prepare your shipping racks? How do you organize your shipments? Are you ready to plan and execute your shipments more efficiently?
- **Shower Designer Module**
Make it in 3D! glass, hardware, and profiles in the same line item. This session will be an overview of the FeneVision Shower Designer.
- **Opti-Temp & Opti-Interlayer: Two Modules for Yields Optimization**
Your glass yield is already great but there are other areas where you can optimize it. Find out how you could improve the yields of your interlayers and how to get better usage of your energy by optimizing the tempering beds of your tempering furnaces.
- **FeneVision WEB**
Stop wondering if you can open FeneVision WEB on your Phone, tablet or computer. FeneVision WEB was completely enhanced to have a responsive design for any devices.

ASK THE EXPERTS

In the “Ask the Experts” room, experienced FeneTech employees will be available to discuss with you about different topics. Bring your own questions! Our aim will be to discuss with you about ways to improve your FeneVision experience. How to get more out of the system? What processes to adapt to have more efficient operations? The Experts will also listen to your questions to identify new functionalities you would like to get in the system.

The “Ask the Experts” sessions will be grouped per language (English, German, French and Spanish). You will be with FeneTech employees and FeneVision users from same language group.

Topics that will be discussed:

- Customer Care Service & FeneVision Upgrades
- Parts Setup & Glass Configurator
- Production Reports Management and Configuration
- Capacity, Production & Tracking Tools
- Inventory and Warehouse Management
- The Purchasing Cycle
- Work Routes and Production Racks
- Pricing Methods in FeneVision
- Interfacing FeneVision with your Machines, Business Tools or Customers & Suppliers ERP's
- FeneVision CAD

HANDS ON !! NEW CONCEPT!!

One room will be dedicated to practical exercises with FeneVision. Computers, tablets and scanners will be at your disposal to allow you testing multiple FeneVision modules. FeneTech employees will be available to guide you and answer your questions.

The “Hands On” sessions will be grouped per language (English, German, French and Spanish). You will be with FeneTech employees and FeneVision users from same language group.

The modules that will be available to test are:

- Mobile Tracking
- Mobile Inventory
- Mobile Trucking
- CRM
- WEB
- RMA
- iDashboards
- FeneVision University

QUESTIONS?

For any questions about the Europe User Conference, feel free to reach out to:

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